



Childrens Unit Patient information Leaflet

May 2020

Introduction

Welcome to the Children's Unit. This leaflet aims to provide you with information about our unit. Please take a moment to read.

The children's unit has a number of staff who will take care of your child whilst they are on the unit, these include:

Ward Sisters:	Dark Blue uniform
Ward Nurses:	Royal Blue uniform
Auxiliary Nurses:	Light Blue uniform with white Epilates
Student Nurses:	White uniforms
Play Team:	Pink uniforms
Ward Clerks:	Dark blue Patterned Blouses
Housekeeper:	White uniform

As well as an inpatient area the unit also has a 11 bedded observation and assessment area where patients who have been referred by GP's, A&E, Community Nurses and Midwives can be observed for up to 23 hours and 59 mins. If your child requires a longer period of observation they will be transferred to the inpatient area.

During your child's admission he/she will be allocated a nurse during each shift. You may find that a student nurse will be allocated to care for your child; they will be fully supervised by a qualified nurse at all times.

Shift Handover times are as follows:

Early 07:30-08:00hrs

Late 13:00-13:30hrs

Night 20:00-20:30hrs

During this time please refrain from asking nurses questions, using the nurse call buzzer and exiting the ward unless in an emergency. Nurse call buzzers; please only press if you cannot leave your child.

Your child will be reviewed everyday by a doctor on the ward round which will start at 09:30hrs, medical students may be present and fully supervised. Patients will also be reviewed as required throughout their stay if their conditions changes.

Surgical/Orthopaedic patient's ward round times may vary.

The ward uses an intercom system to gain entrance and exit. Please press this buzzer once and be patient. This is a very busy ward and nursing staff may not be able to answer immediately. During the night we ask parents not to leave the ward between 2200 – 0600hrs.

Ward Facilities

Parent's sitting room

This is located at the entrance to the ward. In here you will find tea/coffee facilities and cold drinks. You may take drinks back to your room but we ask you to use the flasks provided for hot water. TV and a microwave are also available. Children are not allowed in this room at any time for their own safety.

Toilets and Bathroom

Next to the parents room you will find parents/visitors bathroom with shower facilities. Each cubicle and bay on the ward has en suite bathroom facilities which include showers. Please ask staff for towels and toiletries if you require. There are also two baths available on the unit, ask a member of staff for instructions on how to use.

Parents Beds

Only one parent to be resident overnight unless in exceptional circumstances, i.e. a child in a high dependency bed. This will be agreed with nursing staff. Parents need to be up and beds folded away for 09:00hrs ready for the doctors ward round. Please keep the bed space tidy and accessible to staff.

Meals

Your child will be provided with 3 meals a day. The parent who is resident overnight will also be provided with breakfast. Diabetic parents, breastfeeding and expectant mothers are also entitled to lunch and tea. We ask that your child does not eat in bed and uses the table and chair provided, unless bed bound. If you are bringing any food or drinks into hospital, please label and date if you are storing them in the fridge. The ward has a small supply of baby milks and nappies for emergency use. Please provide your own whilst your child is in hospital.

Visiting Times

Parents and carers are allowed open visiting to the ward. All other visitors to visit between 13:00 – 20:00hrs. Exceptions may be made, please discuss with nursing staff. Visitors under the age of 16yrs must be accompanied by an adult. Only 2-3 visitors per patient at one time.

Mobile Phones

Please use your mobile phone off the ward and do not charge at the bedside as all electrical appliances need to be checked by maintenance due to health and safety.

Smoking

This hospital has a no smoking policy. Please refrain from smoking in the hospital grounds.

Play Team

The play team is available Monday – Friday 07:30 – 18:30hrs, there is a play room and sensory room available during these times, please discuss with the nursing staff if it's ok to take your child into these areas due to infection control.

Car parking

Car parking permits are available during your child's stay, please ask your child's nurse for more information.

We hope this booklet has been helpful and will make your stay with us much easier. If you have any further questions please ask a member of staff. Thank you for your co operation

If you have any questions you want to ask, you can use this space below to remind you

If you require an interpreter, please ask an appropriate person to contact our central booking office between Monday to Friday 8am to 5pm on 0161 922 6991 to arrange this for you.

語言翻譯及病者支持服務 (LIPS):

如果閣下需要翻譯員在您的預約當日幫助您的話 請找一名合適的家庭成員 **0161 922 6991** 聯絡本中央預約辦事處來您您安排 我們的辦公時間是星期一至星期五 上午 8 時至下午 5 時

Językowo Tłumaczeniowa Usługa Pomocy dla Pacjenta (Language, Interpretation and Patient Support Service LIPS):

Jeśli potrzebujesz pomocy tłumacza w trakcie swojej wizyty, proszę poprosić odpowiedniego członka rodziny o skontaktowanie się z Centralnym Biurem Zamówień (Central Booking Office), w celu zorganizowania tłumacza pomiędzy poniedziałkiem a piątkiem w godzinach od 08:00 - 17:00 pod numerem 0161 922 6991.

لینگویج، انٹریپرائزیشن اینڈپیشٹ سپورٹ سروس (Lips)

اگر آپ کو اپنی اپائنٹمنٹ کے لئے مترجم کی مدد کی ضرورت ہو تو براہ مہربانی اپنے خاندان کے کسی موزوں فرد سے کہیں کہ وہ ہمارے سنٹرل بنگ آفس سے پیر سے جمعہ 8.00 بجے صبح سے 5.00 بجے شام کے دوران 0161 922 6991 پر فون کر کے اس کا بندوبست کریں۔

If you have a visual impairment this leaflet can be made available in bigger print or on audiotape. If you require either of these options please contact the Patient Information Centre on 0161 922 5332

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