

### Heat map - Inpatient Ward Areas - September 2018

Inpatient Ward	Patient Experience			Quality & Safety						Roster Sign Off	Registered Safe Staffing						Unregistered Safe Staffing					Care Hours per Patient Day					
	Compliments	Complaints	FFT** Positive (%)	Moderate Harm + Incidents	Falls with Harm ***	Medication Errors	MRSA	C.Diff	PU* (+G2 only)	22.10.18 approved 6 weeks in advance	Fill Rate % Days	% of Temp Staff Days	Fill Rate % Nights	% of Temp Staff Nights	Sickness %	A/L % Roster 27.08.18	Fill Rate % Days	% of Temp Staff Days	Fill Rate % Nights	% of Temp Staff Nights	Sickness %	A/L % Roster 27.08.18	Planned Registered CHPPD	Actual Registered CHPPD	Planned Unregistered CHPPD	Actual Unregistered CHPPD	Actual CHPPD TOTAL
Planned Orthopaedic Unit	28	0	95.6%	0	0	0	0	0	Y	96.0%	1.4%	95.0%	53.0%	11.58%	12.9%	94.2%	14.32%	103.3%	13.0%	14.47%	15.4%	3.3	4.6	2.7	3.8	8.4	
Integrated Gynae Surgical Unit	36	2	93.5%	0	0	0	0	0	N	90.3%	6.0%	97.6%	17.2%	0.00%	14.1%	95.6%	23.29%	111.8%	32.3%	0.00%	14.4%	3.1	3.0	3.2	3.5	6.5	
Emergency Orthopaedic Unit	26	1	100.0%	0	0	0	0	0	Y	99.6%	2.8%	90.5%	37.0%	7.57%	14.5%	81.1%	29.39%	100.6%	50.8%	0.80%	16.0%	3.3	3.3	3.7	3.5	6.8	
Critical Care	0	0	100.0%	0	0	2	0	0	N	90.9%	16.4%	89.2%	32.4%	0.00%	15.1%	105.7%	12.3%	-	N/A	0.00%	N/A	24.6	30.4	1.3	1.9	32.3	
AMU	20	2	94.1%	0	0	6	0	0	1	N	91.2%	12.0%	86.8%	27.9%	7.77%	20.7%	93.9%	8.59%	94.7%	17.6%	10.66%	10.7%	4.1	4.9	4.3	5.4	10.3
Acute Cardiology Unit	6	0	100.0%	0	0	0	0	0	1	N	98.0%	15.3%	101.1%	16.7%	12.05%	11.9%	84.2%	23.12%	113.6%	50.9%	12.37%	27.6%	5.2	5.6	2.8	2.8	8.5
Heart Care Unit	8	0	100.0%	2	1	1	0	0	0	N	95.0%	7.9%	96.7%	15.5%	8.61%	14.4%	115.0%	11.11%	98.3%	20.6%	2.91%	13.2%	3.3	2.7	3.8	3.5	6.2
Ward 31	0	0	88.7%	0	0	1	0	0	0	N	90.1%	31.3%	93.3%	69.3%	1.76%	16.2%	79.4%	15.66%	96.3%	42.0%	4.01%	17.4%	2.6	2.6	4.4	4.1	6.6
Ward 40	27	0	93.8%	0	0	2	0	0	2	N	100.5%	8.8%	111.0%	53.7%	6.80%	13.8%	108.9%	22.35%	154.9%	54.1%	0.61%	15.4%	2.6	2.9	2.6	3.6	6.5
Ward 41	26	1	91.2%	0	0	0	0	0	0	N	80.6%	21.0%	93.8%	62.1%	13.76%	15.1%	106.6%	16.54%	131.1%	42.7%	7.61%	11.2%	2.6	2.3	3.3	3.9	6.3
Ward 42	16	1	90.5%	0	0	2	0	0	1	N	77.8%	5.4%	89.3%	58.9%	2.39%	15.7%	132.6%	8.25%	119.7%	30.2%	3.50%	12.9%	2.8	2.5	2.8	3.8	6.2
Ward 44	17	1	100.0%	2	1	1	0	0	2	N	73.3%	24.7%	100.0%	23.5%	0.00%	10.5%	122.0%	35.23%	139.1%	52.7%	9.30%	15.2%	2.7	2.4	3.8	5.1	7.5
Ward 45	0	1	87.5%	0	0	0	0	0	2	N	76.0%	14.7%	98.3%	47.7%	7.09%	13.9%	77.2%	16.29%	101.3%	19.9%	7.13%	14.5%	2.7	2.8	4.8	5.1	7.8
Ward 46	31	0	100.0%	2	0	1	0	0	1	Y	69.4%	15.0%	75.2%	35.8%	12.53%	13.2%	101.6%	21.16%	183.8%	40.9%	6.90%	16.9%	3.0	2.3	3.0	4.1	6.4
Ward 27 (Maternity)	0	0	91.1%	0	0	2	0	0	0	Y	92.3%	22.4%	83.0%	33.1%	2.02%	20.9%	50.7%	36.27%	76.8%	47.9%	18.10%	N/A	2.7	3.0	1.3	1.0	4.0
Neonatal Unit	48	0	N/A	1	0	1	0	0	0	N	98.1%	6.0%	100.0%	3.4%	0.57%	16.4%	100.0%	N/A	-	N/A	0.00%	N/A	7.8	13.2	0.4	0.7	13.9
Children's Unit	131	0	97.9%	1	0	0	0	0	0	Y	91.9%	16.9%	98.5%	4.1%	0.48%	17.4%	76.5%	9.35%	-	N/A	0.38%	N/A	4.4	9.5	1.0	2.6	12.0
Stamford Unit Ground	4	0	95.8%	0	0	2	0	0	1	Y	97.2%	1.4%	94.7%	37.1%	21.88%	12.9%	99.7%	14.48%	99.1%	8.1%	4.54%	13.8%	1.7	1.7	3.8	3.9	5.6
Stamford Unit 1st Floor	18	1	87.5%	0	0	1	0	0	0	N	95.9%	9.9%	97.7%	39.4%	3.25%	14.2%	98.3%	19.13%	106.9%	26.4%	8.00%	14.7%	1.7	1.7	3.8	3.9	5.6
Stamford Unit 2nd Floor	0	0	100.0%	1	0	1	0	0	1	N	96.8%	23.5%	72.1%	27.7%	0.00%	N/A	86.7%	6.41%	93.4%	19.8%	0.00%	N/A	2.0	2.1	3.8	4.2	6.4
<b>Inpatient Totals/Averages</b>	<b>442</b>	<b>10</b>		<b>9</b>	<b>2</b>	<b>23</b>	<b>0</b>	<b>0</b>	<b>12</b>	<b>25%</b>	<b>90.5%</b>	<b>N/A</b>	<b>92.4%</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>95.4%</b>	<b>N/A</b>	<b>112.4%</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>3.4</b>	<b>3.6</b>	<b>3.2</b>	<b>3.8</b>	<b>7.4</b>

KEY

<u>Complaints</u>	<u>Moderate Harm +</u>	<u>Falls with Harm</u>	<u>MRSA</u>	<u>CDIFF</u>	<u>PU(+G2)</u>	<u>Staffing Fill Rates</u>	<u>FFT Postive</u>	<u>Annual Leave</u>
0 - Green	0 - Green	0 - Green	0 - Green	0 - Green	0 - Green	> 90% - Green	>95% - Green	<9% or >18.1% - Red
>1 - Amber	>1 - Amber	>1 - Amber	>1 - Red	>1 - Amber	>1 - Amber	80 - 90% - Amber	90 - 95% - Amber	9-11% or 17-18% - Amber
>2 - Red	>2 - Red	> 2 - Red		>2 - Red	>2 - Red	< 80% - Red	<90% - Red	11-17% - Green

\*Please note that the PU data contains only the requests for RCA's and not those which have been attributed Trust acquired.  
 \*\* FFT Total shown does not include Community areas, only inpatient ward areas as shown above.. N/A indicates no returns in month  
 \*\*\* Where a fall with harm is indicated this will also be in the total of moderate harms for that month. All falls with harm are included in the moderate+ harms total.