

### Heat map - Inpatient Ward Areas - July 2018

Inpatient Ward	Patient Experience			Quality & Safety						Roster Sign Off	Registered Safe Staffing						Unregistered Safe Staffing					Care Hours per Patient Day					
	Compliments	Complaints	FFT** Positive (%)	Moderate Harm + Incidents	Falls with Harm ***	Medication Errors	MRSA	C.Diff	PU* (+G2 only)	27.08.18 approved 6 weeks in advance	Fill Rate % Days	% of Temp Staff Days	Fill Rate % Nights	% of Temp Staff Nights	Sickness %	A/L % Roster 02.07.18	Fill Rate % Days	% of Temp Staff Days	Fill Rate % Nights	% of Temp Staff Nights	Sickness %	A/L % Roster 02.07.18	Planned Registered CHPPD	Actual Registered CHPPD	Planned Unregistered CHPPD	Actual Unregistered CHPPD	Actual CHPPD TOTAL
Planned Orthopaedic Unit	18	1	100.0%	0	0	0	0	0	Y	94.2%	3.1%	95.8%	30.5%	1.38%	14.9%	101.0%	30.75%	105.3%	68.4%	8.25%	14.5%	3.7	3.9	2.9	3.3	7.2	
Integrated Gynae Surgical Unit	80	1	100.0%	0	0	2	0	0	N	86.5%	8.9%	95.1%	33.1%	5.19%	13.7%	102.0%	24.45%	118.8%	28.7%	9.58%	12.3%	3.1	2.9	3.2	3.6	6.5	
Emergency Orthopaedic Unit	27	1	95.5%	0	0	0	0	0	Y	107.7%	6.1%	101.3%	21.4%	8.07%	14.3%	75.8%	26.25%	114.6%	17.2%	2.62%	13.8%	3.2	3.8	3.4	3.4	7.2	
Critical Care	42	1	100.0%	0	0	1	0	0	Y	98.1%	12.9%	95.9%	30.0%	0.00%	13.4%	86.0%	N/A	N/A	N/A	0.00%	N/A	24.6	31.7	1.3	1.5	33.2	
AMU	0	4	95.8%	1	0	1	0	0	Y	98.7%	10.9%	86.0%	53.6%	12.65%	16.2%	100.4%	17.60%	101.2%	3.6%	4.58%	13.6%	3.9	4.3	4.3	5.2	9.5	
Acute Cardiology Unit	31	1	100.0%	0	0	1	0	0	Y	89.0%	14.1%	99.2%	18.5%	14.57%	14.5%	86.1%	9.05%	106.5%	18.6%	0.35%	7.7%	5.2	5.9	2.8	3.2	9.1	
Heart Care Unit	30	0	99.1%	0	0	0	0	0	Y	90.9%	21.0%	103.4%	31.4%	11.84%	5.5%	139.3%	18.45%	137.8%	48.3%	4.26%	10.7%	3.3	2.7	3.8	4.4	7.2	
Ward 31	0	1	95.7%	0	0	2	0	0	Y	85.0%	21.8%	96.8%	70.5%	18.63%	15.4%	93.3%	21.92%	102.5%	39.8%	7.13%	8.6%	2.6	2.5	4.4	4.6	7.1	
Ward 40	39	2	88.5%	0	0	1	0	1	Y	104.4%	8.8%	95.5%	40.1%	0.20%	14.1%	118.2%	23.94%	145.2%	47.1%	4.93%	14.8%	2.6	2.7	2.6	3.5	6.2	
Ward 41	20	1	65.0%	2	1	0	1	0	Y	74.3%	11.3%	92.5%	52.9%	0.97%	9.6%	97.7%	13.28%	120.6%	32.2%	6.29%	11.4%	2.6	2.3	3.3	3.7	5.9	
Ward 42	16	1	94.1%	1	0	2	0	2	N	79.7%	9.2%	92.6%	73.5%	0.00%	13.2%	122.3%	29.85%	123.5%	32.5%	9.80%	10.1%	2.8	2.5	2.8	3.6	6.1	
Ward 44	0	0	90.9%	2	1	1	0	0	Y	74.4%	26.2%	98.4%	34.6%	4.99%	15.0%	90.4%	37.38%	132.3%	44.4%	6.58%	10.2%	2.7	2.3	3.8	4.1	6.4	
Ward 45	27	0	N/A	0	0	0	0	0	Y	75.1%	13.4%	98.4%	31.4%	10.31%	14.0%	89.4%	13.43%	99.2%	27.9%	3.90%	13.6%	2.7	2.3	4.8	4.5	6.9	
Ward 46	29	1	100.0%	1	0	0	0	1	3	Y	70.8%	21.1%	75.0%	11.5%	0.00%	15.1%	95.2%	9.68%	182.1%	33.8%	8.69%	13.9%	3.0	2.3	3.0	3.9	6.2
Ward 27 (Maternity)	30	0	88.9%	0	0	3	0	0	Y	95.3%	17.3%	85.7%	29.9%	3.15%	11.9%	87.0%	2.70%	83.1%	22.5%	7.60%	N/A	2.8	3.5	1.3	1.5	5.1	
Neonatal Unit	18	0	100.0%	0	0	5	0	0	Y	100.0%	10.4%	99.2%	9.0%	1.68%	13.4%	100.0%	N/A	N/A	N/A	0.00%	N/A	7.8	9.4	0.6	0.7	10.1	
Children's Unit	68	1	96.3%	0	0	1	0	0	Y	91.6%	12.8%	95.3%	7.7%	1.01%	13.7%	64.7%	4.16%	N/A	N/A	0.00%	17.1%	4.4	10.3	1.0	2.6	12.8	
Stamford Unit Ground	0	0	88.8%	0	0	13	0	0	N	97.7%	4.2%	100.1%	14.7%	31.14%	5.7%	109.1%	9.84%	101.3%	7.9%	3.86%	10.1%	1.7	1.7	3.8	4.1	5.8	
Stamford Unit 1st Floor	4	1	82.4%	1	0	4	0	0	5	N	96.9%	16.3%	95.2%	23.8%	8.36%	12.9%	99.4%	20.75%	105.7%	22.2%	8.69%	11.0%	1.7	1.8	3.8	4.2	6.0
Stamford Unit 2nd Floor	4	0	66.6%	0	0	0	0	0	N	73.0%	13.5%	90.2%	32.4%	9.29%	21.2%	87.7%	20.94%	83.1%	55.5%	8.86%	10.0%	2.4	3.4	3.8	5.6	8.9	
<b>Inpatient Totals/Averages</b>	<b>483</b>	<b>17</b>	<b>91.3%</b>	<b>8</b>	<b>2</b>	<b>37</b>	<b>1</b>	<b>3</b>	<b>12</b>	<b>75%</b>	<b>90.2%</b>	<b>N/A</b>	<b>94.0%</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>98.0%</b>	<b>N/A</b>	<b>114.4%</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>3.4</b>	<b>3.6</b>	<b>3.2</b>	<b>3.8</b>	<b>7.5</b>

**KEY**

<u>Complaints</u>	<u>Moderate Harm +</u>	<u>Falls with Harm</u>	<u>MRSA</u>	<u>CDIFF</u>	<u>PU(+G2)</u>	<u>Staffing Fill Rates</u>	<u>FFT Postive</u>	<u>Annual Leave</u>
0 - Green	0 - Green	0 - Green	0 - Green	0 - Green	0 - Green	> 90% - Green	>95% - Green	<9% or >18.1% - Red
>1 - Amber	>1 - Amber	>1 - Amber	>1 - Red	>1 - Amber	>1 - Amber	80 - 90% - Amber	90 - 95% - Amber	9-11% or 17-18%- Amber
>2 - Red	>2 - Red	> 2 - Red		>2 - Red	>2 - Red	< 80% - Red	<90% - Red	11-17%- Green

\*Please note that the PU data contains only the requests for RCA's and not those which have been attributed Trust acquired.  
 \*\* FFT Total shown does not include Community areas, only inpatient ward areas as shown above.. N/A indicates no returns in month