

### Heat map - Inpatient Ward Areas - August 2018

Inpatient Ward	Patient Experience			Quality & Safety						Roster Sign Off	Registered Safe Staffing						Unregistered Safe Staffing						Care Hours per Patient Day				
	Compliments	Complaints	FFT** Positive (%)	Moderate Harm + Incidents	Falls with Harm ***	Medication Errors	MRSA	C.Diff	PU* (+G2 only)	24.09.18 approved 6 weeks in advance	Fill Rate % Days	% of Temp Staff Days	Fill Rate % Nights	% of Temp Staff Nights	Sickness %	A/L % Roster 30.07.18	Fill Rate % Days	% of Temp Staff Days	Fill Rate % Nights	% of Temp Staff Nights	Sickness%	A/L % Roster 30.07.18	Planned Registered CHPPD	Actual Registered CHPPD	Planned Unregistered CHPPD	Actual Unregistered CHPPD	Actual CHPPD TOTAL
Planned Orthopaedic Unit	31	0	100.0%	0	0	0	0	0	N	100.4%	0.7%	100.0%	22.9%	6.68%	15.9%	97.3%	7.95%	113.0%	14.3%	7.55%	13.7%	2.3	4.8	1.9	4.0	8.9	
Integrated Gynae Surgical Unit	100	2	89.5%	1	0	4	1	0	N	86.9%	9.5%	92.8%	20.9%	1.66%	18.2%	94.9%	22.66%	110.1%	31.2%	4.49%	17.6%	3.1	3.0	3.2	3.5	6.5	
Emergency Orthopaedic Unit	30	0	96.8%	1	0	0	0	2	Y	100.2%	1.4%	98.5%	26.4%	8.27%	19.6%	83.0%	38.13%	98.2%	56.1%	1.81%	16.5%	4.2	3.4	4.9	3.6	7.0	
Critical Care	0	0	100.0%	0	0	6	0	2	Y	93.3%	14.0%	91.8%	32.6%	0.00%	16.1%	114.5%	N/A	N/A	N/A	0.00%	N/A	24.6	30.5	1.3	2.0	32.6	
AMU	0	3	100.0%	4	0	4	0	1	Y	89.2%	13.3%	74.2%	35.5%	11.18%	18.4%	94.2%	12.57%	97.7%	7.6%	5.56%	14.8%	4.1	4.4	4.3	5.3	9.7	
Acute Cardiology Unit	39	1	98.5%	1	0	0	0	0	Y	78.7%	20.7%	91.5%	34.3%	16.35%	22.9%	85.9%	9.35%	83.8%	50.5%	7.01%	7.4%	5.2	5.7	2.8	3.1	8.9	
Heart Care Unit	40	0	100.0%	0	0	0	0	0	Y	94.6%	13.6%	98.4%	33.0%	11.74%	33.4%	123.7%	16.29%	116.4%	51.7%	2.14%	20.6%	3.3	2.7	3.8	3.8	6.5	
Ward 31	0	1	N/A	0	0	1	0	2	Y	89.2%	21.2%	87.1%	75.6%	11.91%	19.8%	83.4%	30.40%	101.6%	38.6%	4.84%	16.6%	2.6	2.5	4.4	4.3	6.7	
Ward 40	70	0	96.3%	0	0	2	0	0	N	97.5%	13.2%	93.5%	53.2%	10.74%	18.6%	120.8%	30.78%	155.1%	39.5%	2.55%	14.9%	2.6	2.6	2.6	3.6	6.2	
Ward 41	28	1	100.0%	0	0	1	0	1	N	73.9%	11.2%	92.7%	61.8%	8.71%	24.5%	88.5%	18.51%	126.9%	42.7%	9.31%	18.0%	2.6	2.3	3.3	3.6	5.8	
Ward 42	30	0	91.0%	0	0	3	0	0	Y	76.7%	4.1%	88.4%	62.4%	0.48%	21.8%	135.0%	18.58%	140.9%	49.1%	3.69%	12.9%	2.8	2.4	2.8	4.0	6.5	
Ward 44	13	0	96.3%	2	0	1	0	2	Y	77.5%	12.5%	98.4%	52.9%	0.48%	16.8%	91.6%	41.08%	131.2%	63.8%	9.55%	18.2%	2.7	2.4	3.8	4.2	6.5	
Ward 45	21	0	81.3%	6	0	1	0	0	Y	75.6%	15.6%	88.7%	51.1%	13.88%	14.2%	79.2%	17.22%	94.4%	29.4%	5.52%	16.2%	2.7	2.4	4.8	4.5	6.9	
Ward 46	12	3	96.3%	0	0	0	0	0	Y	67.0%	12.0%	77.9%	31.7%	4.33%	15.4%	99.8%	17.35%	156.5%	35.3%	10.88%	14.0%	3.0	2.3	3.0	3.7	6.0	
Ward 27 (Maternity)	0	0	66.7%	0	0	4	0	0	Y	92.1%	15.6%	88.9%	27.0%	0.59%	12.8%	57.8%	7.91%	87.1%	15.0%	7.75%	N/A	2.7	3.8	1.3	1.3	5.1	
Neonatal Unit	48	0	N/A	0	0	0	0	0	Y	103.7%	10.7%	100.0%	8.1%	0.45%	16.5%	100.0%	N/A	N/A	N/A	0.00%	N/A	7.8	12.4	0.6	0.9	13.4	
Children's Unit	53	0	99.0%	0	0	3	0	0	Y	93.4%	9.7%	95.8%	1.6%	0.24%	14.5%	64.8%	10.98%	N/A	N/A	0.00%	N/A	4.4	13.6	1.0	3.4	16.9	
Stamford Unit Ground	0	0	83.3%	1	1	0	0	0	Y	92.9%	2.1%	92.1%	65.3%	32.03%	18.9%	110.1%	9.92%	104.0%	17.1%	2.29%	15.3%	1.7	1.6	3.8	4.2	5.7	
Stamford Unit 1st Floor	0	0	86.7%	0	0	0	0	0	Y	84.6%	13.0%	95.4%	32.2%	1.65%	23.4%	98.6%	13.95%	100.0%	19.4%	8.74%	15.3%	1.7	1.5	3.8	3.8	5.4	
Stamford Unit 2nd Floor	0	1	100.0%	0	0	0	0	0	N	107.9%	17.3%	82.7%	43.0%	0.00%	N/A	83.3%	4.89%	78.2%	40.4%	13.46%	N/A	2.0	3.2	3.8	5.1	8.2	
<b>Inpatient Totals/Averages</b>	<b>515</b>	<b>12</b>		<b>16</b>	<b>1</b>	<b>30</b>	<b>1</b>	<b>0</b>	<b>10</b>	<b>75%</b>	<b>89.0%</b>	<b>N/A</b>	<b>90.5%</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>94.8%</b>	<b>N/A</b>	<b>111.0%</b>	<b>N/A</b>	<b>N/A</b>	<b>3.4</b>	<b>3.5</b>	<b>3.2</b>	<b>3.8</b>	<b>7.5</b>	

**KEY**

<u>Complaints</u>	<u>Moderate Harm +</u>	<u>Falls with Harm</u>	<u>MRSA</u>	<u>CDIFF</u>	<u>PU(+G2)</u>	<u>Staffing Fill Rates</u>	<u>FFT Postive</u>	<u>Annual Leave</u>
0 - Green	0 - Green	0 - Green	0 - Green	0 - Green	0 - Green	> 90% - Green	>95% - Green	<9% or >18.1% - Red
>1 - Amber	>1 - Amber	>1 - Amber	>1 - Red	>1 - Amber	>1 - Amber	80 - 90% - Amber	90 - 95% - Amber	9-11% or 17-18% - Amber
>2 - Red	>2 - Red	>2 - Red		>2 - Red	>2 - Red	< 80% - Red	<90% - Red	11-17% - Green

\*Please note that the PU data contains only the requests for RCA's and not those which have been attributed Trust acquired.  
 \*\* FFT Total shown does not include Community areas, only inpatient ward areas as shown above.. N/A indicates no returns in month