

### Heat map - Inpatient Ward Areas - October 2018

Inpatient Ward	Patient Experience			Quality & Safety						Roster Sign Off	Registered Safe Staffing						Unregistered Safe Staffing						Care Hours per Patient Day				
	Compliments	Complaints	FFT** Positive (%)	Moderate Harm + Incidents	Falls with Harm ***	Medication Errors	MRSA	C.Diff	PU* (+G2 only)	19.11.18 approved 6 weeks in advance	Fill Rate % Days	% of Temp Staff Days	Fill Rate % Nights	% of Temp Staff Nights	Sickness %	A/L % Roster 24.09.18	Fill Rate % Days	% of Temp Staff Days	Fill Rate % Nights	% of Temp Staff Nights	Sickness %	A/L % Roster 24.09.18	Planned Registered CHPPD	Actual Registered CHPPD	Planned Unregistered CHPPD	Actual Unregistered CHPPD	Actual CHPPD TOTAL
Planned Orthopaedic Unit	27	0	100.0%	0	0	2	0	0	0	Y	101.2%	7.1%	98.4%	29.7%	7.57%	12.8%	91.4%	20.11%	100.0%	16.13%	11.67%	18.4%	2.3	5.2	1.9	4.0	9.2
Integrated Gynae Surgical Unit	170	1	98.5%	0	0	1	0	0	2	Y	91.3%	4.9%	96.8%	19.2%	0.00%	11.6%	83.1%	16.45%	100.2%	32.41%	0.00%	11.3%	3.1	3.2	3.2	3.2	6.4
Emergency Orthopaedic Unit	46	0	100.0%	2	0	0	0	0	3	Y	107.0%	1.3%	97.6%	30.6%	5.68%	9.9%	85.4%	28.05%	100.1%	40.63%	0.00%	15.4%	4.2	3.6	4.8	3.7	7.2
Critical Care	21	0	100.0%	0	0	1	1	0	1	Y	97.6%	18.9%	91.3%	34.42%	0.00%	13.2%	96.7%	25.03%	-	N/A	0.00%	N/A	24.6	33.8	1.3	1.9	35.6
AMU	18	3	100.0%	0	0	2	0	0	0	Y	87.5%	9.9%	90.4%	33.7%	9.36%	12.6%	88.2%	12.5%	96.1%	15.9%	13.52%	13.4%	4.1	5.6	4.3	6.0	11.6
Acute Cardiology Unit	0	0	98.4%	0	0	1	0	0	2	Y	95.3%	9.5%	97.3%	16.8%	5.29%	9.4%	97.7%	9.95%	113.0%	20.22%	4.05%	20.0%	5.2	6.1	2.8	3.5	9.6
Heart Care Unit	55	0	91.3%	0	0	1	0	0	0	Y	96.7%	12.3%	101.9%	32.3%	21.34%	5.7%	135.9%	10.55%	124.6%	35.59%	3.81%	8.6%	3.3	3.0	3.8	4.4	7.4
Ward 31	15	1	93.9%	0	0	0	0	0	0	Y	92.1%	23.4%	98.1%	76.0%	1.17%	7.6%	78.3%	18.81%	103.7%	48.33%	2.70%	15.0%	2.6	2.8	4.4	4.4	7.2
Ward 40	30	1	97.8%	1	0	1	0	1	3	Y	100.7%	7.5%	108.9%	51.1%	0.18%	9.0%	103.2%	17.53%	144.6%	54.00%	5.62%	12.6%	2.6	3.0	2.6	3.4	6.4
Ward 41	23	0	90.5%	0	1	0	0	0	0	Y	88.3%	29.5%	92.6%	66.8%	8.97%	7.3%	104.8%	12.08%	125.1%	38.39%	3.13%	8.2%	2.6	2.5	3.3	4.0	6.5
Ward 42	18	2	97.2%	2	0	3	0	0	3	Y	82.0%	0.6%	100.1%	50.9%	0.66%	12.8%	119.3%	4.98%	111.5%	17.70%	1.06%	17.0%	2.8	2.7	2.8	3.4	6.1
Ward 44	20	0	95.0%	1	0	0	0	1	1	Y	72.1%	19.7%	100.2%	27.6%	0.00%	7.4%	122.0%	30.13%	157.6%	42.36%	9.59%	15.8%	2.7	2.3	3.8	5.4	7.7
Ward 45	10	1	87.0%	0	0	1	0	0	1	Y	76.8%	13.0%	100.0%	33.9%	11.88%	17.2%	85.4%	13.87%	100.1%	17.06%	5.14%	13.7%	2.7	2.7	4.8	5.1	7.9
Ward 46	33	1	95.0%	1	0	0	0	0	7	Y	75.6%	22.6%	72.1%	18.8%	18.48%	13.7%	91.8%	9.84%	193.3%	36.44%	2.98%	16.6%	3.0	2.4	3.0	4.0	6.3
Ward 27 (Maternity)	28	0	83.3%	2	0	2	0	0	0	Y	102.6%	17.9%	90.3%	23.2%	4.78%	13.0%	63.3%	15.82%	93.5%	38.22%	15.50%	N/A	2.7	3.4	1.3	1.2	4.6
Neonatal Unit	30	1	N/A	0	0	2	0	0	0	Y	97.2%	8.2%	99.3%	9.11%	2.70%	13.1%	88.4%	N/A	-	N/A	4.84%	N/A	7.8	17.2	0.6	1.3	18.5
Children's Unit	78	1	98.0%	0	0	1	0	0	0	Y	98.0%	15.0%	109.8%	20.9%	3.48%	11.5%	88.9%	11.09%	-	N/A	1.38%	12.4%	4.4	6.9	1.0	1.9	8.8
Stamford Unit Ground	6	1	100.0%	1	0	3	0	0	0	Y	98.5%	0.7%	98.7%	52.9%	15.21%	14.1%	99.5%	7.90%	101.8%	7.52%	4.87%	14.5%	1.7	1.7	3.8	4.0	5.7
Stamford Unit 1st Floor	10	0	88.9%	0	0	0	0	0	2	Y	98.2%	5.4%	98.4%	29.8%	2.68%	8.4%	108.9%	17.90%	112.5%	29.97%	5.22%	13.6%	1.7	1.7	3.8	4.4	6.1
Stamford Unit 2nd Floor	10	0	100.0%	1	1	0	0	0	0	Y	100.6%	14.6%	100.1%	18.0%	0.00%	N/A	99.2%	23.13%	111.0%	31.16%	0.00%	N/A	2.0	1.8	3.8	4.3	6.1
<b>Inpatient Totals/Averages</b>	<b>648</b>	<b>13</b>	<b>89.9%</b>	<b>11</b>	<b>2</b>	<b>21</b>	<b>1</b>	<b>2</b>	<b>25</b>	<b>100%</b>	<b>92.9%</b>	<b>N/A</b>	<b>96.3%</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>96.3%</b>	<b>N/A</b>	<b>115.3%</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>3.4</b>	<b>3.8</b>	<b>3.2</b>	<b>3.9</b>	<b>7.6</b>

**KEY**

<u>Complaints</u>	<u>Moderate Harm +</u>	<u>Falls with Harm</u>	<u>MRSA</u>	<u>CDIFF</u>	<u>PU(+G2)</u>	<u>Staffing Fill Rates</u>	<u>FFT Postive</u>	<u>Annual Leave</u>
0 - Green	0 - Green	0 - Green	0 - Green	0 - Green	0 - Green	> 90% - Green	>95% - Green	<9% or >18.1% - Red
>1 - Amber	>1 - Amber	>1 - Amber	>1 - Red	>1 - Amber	>1 - Amber	80 - 90% - Amber	90 - 95% - Amber	9-11% or 17-18% - Amber
>2 - Red	>2 - Red	>2 - Red		>2 - Red	>2 - Red	< 80% - Red	<90% - Red	11-17% - Green

\*Please note that the PU data contains only the requests for RCA's and not those which have been attributed Trust acquired.  
 \*\* FFT Total shown does not include Community areas, only inpatient ward areas as shown above.. N/A indicates no returns in month  
 \*\*\* Where a fall with harm is indicated this will also be in the total of moderate harms for that month. All falls with harm are included in the moderate+ harms total.