

Heat map - Inpatient Ward Areas - January 2019

Inpatient Ward	Patient Experience			Quality & Safety						Roster Sign Off	Registered Safe Staffing						Unregistered Safe Staffing						Care Hours per Patient Day				
	Compliments	Complaints	FFT** Positive (%)	Moderate Harm + Incidents	Falls with Harm ***	Medication Errors	MRSA	C.Diff	PU* (+G2 only)	14.01.19 approved 6 weeks in advance	Fill Rate % Days	% of Temp Staff Days	Fill Rate % Nights	% of Temp Staff Nights	Sickness %	A/L % Roster 17.12.18	Fill Rate % Days	% of Temp Staff Days	Fill Rate % Nights	% of Temp Staff Nights	Sickness %	A/L % Roster 17.12.18	Planned Registered CHPPD	Actual Registered CHPPD	Planned Unregistered CHPPD	Actual Unregistered CHPPD	Actual CHPPD TOTAL
Planned Orthopaedic Unit	21	1	100.0%	0	0	4	0	0	0	Y	95.9%	8.3%	97.8%	49.9%	3.04%	17.3%	95.6%	6.28%	101.6%	30.4%	2.06%	13.9%	4.0	4.2	2.6	3.3	7.5
Integrated Gynae Surgical Unit	41	1	86.7%	2	0	1	0	0	6	Y	94.1%	5.2%	99.1%	17.9%	22.20%	7.8%	97.8%	41.51%	119.5%	40.8%	1.39%	6.1%	3.7	3.0	2.6	3.5	6.5
Emergency Orthopaedic Unit	18	2	97.3%	1	0	5	1	0	0	Y	98.9%	N/A	98.9%	8.7%	1.39%	13.8%	92.5%	21.75%	115.8%	20.9%	5.99%	16.5%	4.0	3.8	2.5	3.3	7.1
Critical Care	29	1	100.0%	1	0	1	0	0	0	Y	109.6%	13.4%	102.7%	40.2%	0.00%	13.2%	98.9%	23.73%	-	N/A	0.00%		13.9	28.5	12.0	1.6	30.1
Acute Medical Unit (AMU)	25	1	98.1%	0	0	2	0	0	0	Y	89.5%	7.7%	96.4%	40.2%	5.67%	10.5%	99.0%	11.43%	99.1%	21.9%	2.20%	11.1%	4.7	4.3	3.7	4.8	9.2
Acute Cardiology Unit (ACU)	23	0	100.0%	1	0	0	0	1	1	Y	92.4%	10.2%	99.0%	14.3%	4.56%	13.2%	87.0%	20.01%	119.7%	38.0%	8.42%	16.5%	4.8	5.7	3.2	3.1	8.9
Heart Care Unit (HCU)	12	1	85.7%	0	0	4	0	0	0	Y	98.6%	7.0%	101.6%	27.0%	5.10%	8.2%	122.4%	12.41%	119.5%	31.4%	20.05%	9.5%	4.1	2.8	3.0	3.8	6.6
Ward 31	10	0	100.0%	0	0	0	0	0	0	Y	85.1%	28.5%	97.9%	91.3%	0.80%	0	83.4%	9.34%	108.9%	35.4%	27.59%	7.1	4.2	2.5	2.8	4.3	6.8
Ward 40	26	1	88.9%	0	0	0	0	0	0	Y	104.8%	17.3%	104.3%	58.9%	14.32%	8.5	118.0%	21.87%	146.3%	44.6%	7.20%	11.9	3.0	2.8	2.2	3.4	6.2
Ward 41	23	3	100.0%	1	0	2	0	2	0	Y	89.7%	19.4%	94.2%	52.8%	5.39%	17.6	93.5%	29.14%	123.2%	44.0%	1.31%	8.6	3.4	2.5	2.4	3.6	6.1
Ward 42	10	0	93.9%	2	1	3	0	0	2	Y	86.0%	3.1%	100.0%	39.8%	2.14%	10.1	132.6%	17.96%	143.1%	31.7%	3.63%	10.1	3.2	2.6	2.4	3.8	6.3
Ward 44	33	1	100.0%	0	0	0	0	0	2	Y	78.8%	18.6%	94.1%	50.1%	8.92%	15	119.9%	33.26%	142.3%	48.7%	0.70%	12.8	4.0	2.3	2.5	5.0	7.3
Ward 45	13	1	86.7%	0	0	0	0	0	2	Y	76.5%	8.4%	90.4%	52.1%	6.44%	12.1	86.2%	10.42%	102.4%	9.5%	7.56%	12.4	4.5	2.4	3.0	4.7	7.1
Ward 46	16	1	100.0%	6	0	3	0	2	3	Y	76.9%	6.9%	72.5%	15.3%	1.61%	12.8	81.4%	3.55%	213.2%	30.6%	12.11%	13.8	3.7	2.3	2.3	3.9	6.2
Ward 27 (Maternity)	20	1	75.9%	0	0	7	0	0	0	Y	101.3%	27.1%	93.4%	17.5%	1.86%	16.2%	89.7%	13.98%	106.5%	29.5%	5.57%	12.2%	2.3	4.0	1.7	1.8	5.9
Neonatal Unit (NICU)	25	0	100.0%	0	0	1	0	0	0	Y	102.9%	15.2%	100.0%	5.6%	0.00%	13.7%	100.0%	N/A	-	N/A	5.18%		4.6	12.6	3.7	0.8	13.5
Children's Unit	70	0	98.8%	0	0	3	0	0	0	Y	96.6%	9.7%	115.2%	8.7%	16.87%	10.1%	73.2%	10.11%	-	N/A	0.93%		3.7	8.5	1.7	1.9	10.4
Stamford Unit Ground	5	0	80.0%	0	0	0	0	0	0	Y	99.2%	4.7%	100.0%	48.7%	6.21%	10.0%	111.3%	16.85%	111.8%	22.9%	1.96%	10.2%	3.2	1.7	2.3	4.3	6.0
Stamford Unit 1st Floor	16	1	100.0%	0	0	1	0	0	0	Y	99.0%	10.0%	95.3%	52.8%	13.26%	16.2%	103.5%	24.16%	106.0%	33.8%	1.55%	10.0%	3.2	1.7	2.3	4.0	5.7
Stamford Unit 2nd Floor	12	1	60.0%	0	0	2	0	0	1	Y	100.1%	8.7%	101.6%	49.5%	13.18%	6.9%	107.0%	15.60%	103.6%	24.0%	5.70%	9.4%	3.2	1.8	2.3	4.2	6.0
Inpatient Totals/Averages	448	17	98.2%	14	1	39	1	5	17	100%	94.6%	11.9%	98.6%	35.8%	N/A	N/A	100.1%	18.6%	120.1%	31.1%	N/A	N/A	3.9	3.6	2.7	3.8	7.4

KEY

<u>Complaints</u>	<u>Moderate Harm +</u>	<u>Falls with Harm</u>	<u>MRSA</u>	<u>CDIFF</u>	<u>PU(+G2)</u>	<u>Staffing Fill Rates</u>	<u>FFT Postive</u>	<u>Annual Leave</u>
0 - Green	0 - Green	0 - Green	0 - Green	0 - Green	0 - Green	> 90% - Green	>95% - Green	<9% or >18.1% - Red
>1 - Amber	>1 - Amber	>1 - Amber	>1 - Red	>1 - Amber	>1 - Amber	80 - 90% - Amber	90 - 95% - Amber	9-11% or 17-18% - Amber
>2 - Red	>2 - Red	>2 - Red	>2 - Red	>2 - Red	>2 - Red	< 80% - Red	<90% - Red	11-17% - Green

*Please note that the PU data contains only the requests for RCA's and not those which have been attributed Trust acquired.
 ** FFT Total shown does not include Community areas, only inpatient ward areas as shown above.. N/A indicates no returns in month
 *** Where a fall with harm is indicated this will also be in the total of moderate harms for that month. All falls with harm are included in the moderate+ harms total.