

Heat map - Inpatient Ward Areas - March 2019

Inpatient Ward	Patient Experience			Quality & Safety						Roster Sign Off	Registered Safe Staffing						Unregistered Safe Staffing						Care Hours per Patient Day				
	Compliments	Complaints	FFT** Positive (%)	Moderate Harm + Incidents	Falls with Harm ***	Medication Errors	MRSA	C.Diff	PU* (+G2 only)	11.03.19 approved 6 weeks in advance	Fill Rate % Days	% of Temp Staff Days	Fill Rate % Nights	% of Temp Staff Nights	Sickness %	A/L % Roster 11.02.19	Fill Rate % Days	% of Temp Staff Days	Fill Rate % Nights	% of Temp Staff Nights	Sickness %	A/L % Roster 11.02.19	Planned Registered CHPPD	Actual Registered CHPPD	Planned Unregistered CHPPD	Actual Unregistered CHPPD	Actual CHPPD TOTAL
Planned Orthopaedic Unit	24	0	100.0%	0	0	0	0	0	Y	95.5%	7.5%	97.8%	48.7%	7.18%	14.3%	91.2%	13.82%	102.8%	19.0%	5.24%	12.7%	3.7	4.0	2.9	3.1	7.1	
Integrated Gynae Surgical Unit	114	3	94.7%	0	0	2	0	0	Y	93.5%	6.7%	97.5%	28.1%	2.81%	16.4%	100.0%	30.69%	122.4%	54.2%	14.77%	12.8%	3.1	2.9	3.2	3.5	6.4	
Emergency Orthopaedic Unit	23	0	100.0%	0	0	0	0	0	Y	90.2%	11.07%	93.9%	40.9%	6.54%	16.8%	96.5%	27.01%	146.9%	33.2%	2.65%	16.0%	3.5	3.5	3.0	3.7	7.2	
Critical Care	40	0	N/A	1	0	2	0	0	N	103.1%	16.5%	102.5%	29.8%	0.00%	11.1%	95.5%	11.45%	-	N/A	0.00%	N/A	24.6	29.4	1.3	1.5	30.9	
Acute Medical Unit (AMU)	15	3	85.2%	1	0	5	0	0	Y	88.4%	11.9%	91.9%	37.2%	3.68%	16.2%	93.9%	13.42%	98.1%	18.8%	5.52%	12.8%	4.1	4.4	4.3	4.8	9.2	
Acute Cardiology Unit (ACU)	23	0	100.0%	0	0	1	0	0	Y	89.4%	13.9%	98.0%	33.1%	0.54%	15.4%	88.5%	13.24%	109.7%	32.5%	2.12%	11.1%	5.2	5.3	2.8	2.9	8.1	
Heart Care Unit (HCU)	56	0	92.3%	1	0	2	1	0	N	99.3%	16.2%	103.2%	44.0%	21.84%	4.6%	112.3%	21.94%	109.6%	19.2%	11.67%	15.6%	3.3	2.8	3.8	3.5	6.3	
Ward 31	7	0	100.0%	0	0	2	0	0	Y	110.3%	11.7%	99.9%	71.5%	19.64%	2.6	78.7%	36.51%	102.5%	54.8%	9.16%	14.7%	2.6	2.9	4.4	4.1	7.0	
Ward 40	48	0	95.9%	0	0	2	0	0	N	104.2%	17.6%	101.9%	54.2%	0.00%	14.9	109.5%	17.56%	125.3%	45.7%	12.93%	15.4	2.6	2.7	2.6	3.1	5.8	
Ward 41	55	0	100.0%	0	0	0	0	0	N	98.5%	21.9%	89.0%	52.4%	1.55%	12.3	85.8%	22.17%	130.0%	54.0%	0.74%	18.3	2.6	2.6	3.3	3.5	6.1	
Ward 42	30	0	92.3%	1	0	1	0	1	Y	82.7%	8.9%	96.7%	57.3%	2.91%	9.1	120.8%	15.74%	158.2%	48.3%	3.16%	11.4	2.8	2.5	2.8	3.8	6.4	
Ward 44	24	0	97.4%	0	0	1	0	0	N	80.5%	32.2%	96.6%	40.3%	4.69%	24.5	109.4%	24.77%	141.8%	50.3%	2.78%	10.3	2.7	2.4	3.8	4.7	7.1	
Ward 45	0	0	94.4%	1	0	0	0	0	N	79.0%	2.4%	98.4%	28.0%	1.22%	10.1	91.0%	20.50%	104.8%	27.9%	5.40%	14.2	2.7	2.5	4.8	4.8	7.3	
Ward 46	27	0	97.5%	0	0	1	0	1	N	79.7%	6.1%	74.9%	31.3%	4.43%	14.3	87.2%	14.92%	194.5%	33.4%	4.72%	13	3.0	2.5	3.0	3.9	6.4	
Ward 27 (Maternity)	24	1	96.3%	0	0	0	0	0	N	90.6%	17.4%	87.7%	35.1%	10.40%	17.0%	76.2%	20.05%	95.0%	32.4%	2.44%	N/A	2.7	4.0	1.3	1.7	5.7	
Neonatal Unit (NICU)	79	0	100.0%	0	0	0	0	0	Y	99.3%	12.2%	96.0%	11.8%	3.55%	15.4%	100.0%	N/A	-	N/A	0.00%	N/A	7.8	10.9	0.5	0.7	11.6	
Children's Unit	99	0	100.0%	0	0	3	0	0	Y	98.6%	12.0%	137.3%	9.8%	0.82%	19.0%	83.2%	19.47%	-	N/A	13.89%	21.7%	4.1	8.1	0.9	1.7	9.8	
Stamford Unit Ground	5	0	80.0%	0	0	1	0	0	Y	99.3%	7.3%	98.3%	49.5%	0.00%	14.7%	100.2%	9.92%	99.9%	19.5%	3.03%	17.1%	1.7	1.7	3.8	3.9	5.6	
Stamford Unit 1st Floor	2	0	76.2%	0	0	6	0	0	Y	101.0%	6.5%	101.5%	49.8%	0.00%	16.5%	99.0%	34.41%	114.2%	38.4%	5.74%	10.9%	1.7	1.7	3.8	4.1	5.8	
Stamford Unit 2nd Floor	12	0	96.7%	0	0	0	0	0	Y	103.4%	4.5%	96.8%	51.9%	12.32%	8.9%	97.8%	23.07%	100.2%	22.8%	14.96%	15.4%	1.7	1.8	3.8	4.0	5.8	
Inpatient Totals/Averages	707	7	91.3%	5	0	29	1	2	6	60%	94.4%	13.0%	98.3%	37.0%	N/A	N/A	95.9%	10.0%	118.7%	36.0%	N/A	N/A	3.4	3.6	3.2	3.6	7.2

KEY

<u>Complaints</u>	<u>Moderate Harm +</u>	<u>Falls with Harm</u>	<u>MRSA</u>	<u>CDIFF</u>	<u>PU(+G2)</u>	<u>Staffing Fill Rates</u>	<u>FFT Postive</u>	<u>Annual Leave</u>
0 - Green	0 - Green	0 - Green	0 - Green	0 - Green	0 - Green	> 90% - Green	>95% - Green	<9% or >18.1% - Red
>1 - Amber	>1 - Amber	>1 - Amber	>1 - Red	>1 - Amber	>1 - Amber	80 - 90% - Amber	90 - 95% - Amber	9-11% or 17-18% - Amber
>2 - Red	>2 - Red	>2 - Red		>2 - Red	>2 - Red	< 80% - Red	<90% - Red	11-17% - Green

*Please note that the PU data contains only the requests for RCA's and not those which have been attributed Trust acquired.
 ** FFT Total shown does not include Community areas, only inpatient ward areas as shown above.. N/A indicates no returns in month
 *** Where a fall with harm is indicated this will also be in the total of moderate harms for that month. All falls with harm are included in the moderate+ harms total.