

Audiology

Question Analysis

View the breakdown of responses received, the question text and overall score.

[More information](#)

Please use the filters below to change the reporting criteria for Question Analysis

Start Date: 21 Jun 2019
 End Date: 23 Sep 2019
 Ward: Audiology
 Display Black and White: No
 Exclude NA: No
 Enable Chart Type: Pie
 Display Order: Question Order
 Result Type: Percentage

Combined result from all questionnaires submitted between 21/06/2019 and 23/09/2019

99.31%

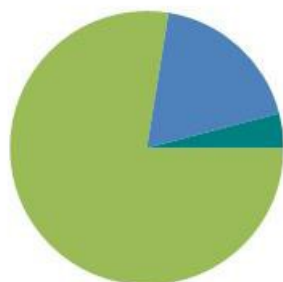
Number of questionnaires submitted between 21/06/2019 and 23/09/2019

49

Results - Audiology

1. You are happy to recommend our service to friends and family if they need similar care or treatment?

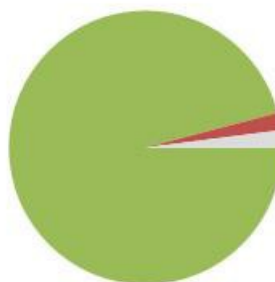
Overall Meridian score for this question: 93.37% (based on 49 responses)



Distribution of results
 77.55% Extremely Likely
 18.37% Likely
 4.08% Neither likely n...
 0% Unlikely
 0% Extremely unli...
 0% Don't know

2. My specific problems and needs were addressed?

Overall Meridian score for this question: 97.92% (based on 49 responses)



Distribution of results
 95.92% Yes
 2.04% No
 2.04% Don't Know/ Ca...

3. I had opportunities to ask questions throughout my appointment?

Overall Meridian score for this question: 100.00% (based on 49 responses)



Distribution of results
 100% Yes
 0% No
 0% Don't Know/ Can...

4. Any questions I had were answered clearly?

Overall Meridian score for this question: 100.00% (based on 47 responses)



Distribution of results
 97.87% Yes
 0% No
 2.13% Don't Know/ Ca...

5. The Audiologist explained everything to me in a way that I could understand?

Overall Meridian score for this question: 100.00% (based on 49 responses)



Distribution of results
 100% Yes
 0% No
 0% Don't Know/ Ca...

6. If any tests or procedures were carried out, were they explained to you?

Overall Meridian score for this question: 100.00% (based on 49 responses)



Distribution of results
 97.96% Yes
 0% No
 2.04% Don't Know/ Ca...

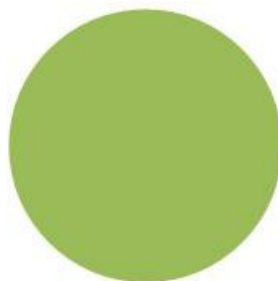
7. Were you treated with Privacy, Dignity and Respect whilst attending the Audiology Department?

Overall Meridian score for this question: 100.00% (based on 49 responses)



Distribution of results
 100% Yes
 0% No
 0% Don't Know/ Ca...

8. Audiology staff were friendly and helpful
 Overall Meridian score for this question: 100.00% (based on 49 responses)



Distribution of results
 100% Yes
 0% No
 0% Don't Know/ Ca...

9. Audiology staff were caring and listened to my concerns?

Overall Meridian score for this question: 100.00% (based on 47 responses)



Distribution of results
 97.87% Yes
 0% No
 2.13% Don't Know/ Ca...

10. Did the audiology staff introduce themselves?
 Overall Meridian score for this question: 100.00% (based on 48 responses)



Distribution of results
 89.58% Yes
 0% No
 10.42% Don't Know/ Ca...

11. Did you receive adequate information within your appointment letter?

Overall Meridian score for this question: 100.00% (based on 44 responses)



Distribution of results
 97.73% Yes
 0% No
 2.27% Don't Know/ Ca...

12. The department was easy to get in touch with?
 Overall Meridian score for this question: 97.87% (based on 49 responses)



Distribution of results
 93.88% Yes
 2.04% No
 4.08% Don't Know/ Ca...

13. I was satisfied with the length of time I waited for my appointment?

Overall Meridian score for this question: 97.92% (based on 48 responses)



Distribution of results

97.92% Yes
2.08% No
0% Don't Know/ Can...

14. The appointment was convenient for me to get to?

Overall Meridian score for this question: 100.00% (based on 49 responses)



Distribution of results

100% Yes
0% No
0% Don't Know/ Can...

15. I was satisfied with the length of time I waited on the day of the appointment?

Overall Meridian score for this question: 100.00% (based on 49 responses)



Distribution of results

100% Yes
0% No
0% Don't Know/ Can...

16. Reception staff were friendly and helpful?

Overall Meridian score for this question: 100.00% (based on 49 responses)



Distribution of results

100% Yes
0% No
0% Don't Know/ Can...

17. The waiting area was comfortable, clean and tidy?

Overall Meridian score for this question: 100.00% (based on 49 responses)



Distribution of results

100% Yes
0% No
0% Don't Know/ Can...

18. The appointment room was comfortable, clean and tidy?

Overall Meridian score for this question: 100.00% (based on 49 responses)



Distribution of results

100% Yes
0% No
0% Don't Know/ Can...

19. Overall I was pleased with the service I received?

Overall Meridian score for this question: 100.00% (based on 49 responses)



Distribution of results

100% Yes
0% No
0% Don't Know/ Can...

[Question Analysis user guide](#)