

## Question Analysis

View the breakdown of responses received, the question text and overall score.

[More information](#)

Please use the filters below to change the reporting criteria for Question Analysis

Start Date: 21 Jun 2017  
 End Date: 22 Sep 2017  
 Display Black and White: No  
 Exclude NA: No  
 Enable Chart Type: Pie  
 Display Order: Question Order  
 Result Type: Percentage

Combined result from all questionnaires submitted between 21/06/2017 and 22/09/2017

**99.45%**

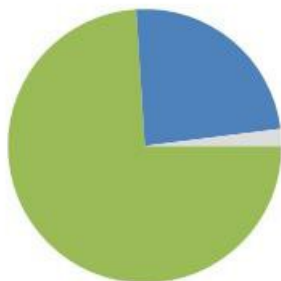
Number of questionnaires submitted between 21/06/2017 and 22/09/2017

**50**

## Results

**1. You are happy to recommend our service to friends and family if they need similar care or treatment?**

Overall Meridian score for this question: 93.88% (based on 50 responses)



Distribution of results  
 74% Extremely Likely  
 24% Likely  
 0% Neither likely nor...  
 0% Unlikely  
 0% Extremely unlikely  
 2% Don't know

**2. My specific problems and needs were addressed?**

Overall Meridian score for this question: 100.00% (based on 50 responses)



Distribution of results  
 100% Yes  
 0% No  
 0% Don't Know/ Can...

**3. I had opportunities to ask questions throughout my appointment?**

Overall Meridian score for this question: 100.00% (based on 50 responses)



Distribution of results  
 100% Yes  
 0% No  
 0% Don't Know/ Can...

**4. Any questions I had were answered clearly?**

Overall Meridian score for this question: 100.00% (based on 50 responses)



Distribution of results  
 100% Yes  
 0% No  
 0% Don't Know/ Can...

5. The Audiologist explained everything to me in a way that I could understand?

Overall Meridian score for this question: 100.00% (based on 50 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

6. If any tests or procedures were carried out, were they explained to you?

Overall Meridian score for this question: 100.00% (based on 47 responses)



Distribution of results  
97.87% Yes  
0% No  
2.13% Don't Know/ Ca...

7. Were you treated with Privacy, Dignity and Respect whilst attending the Audiology Department?

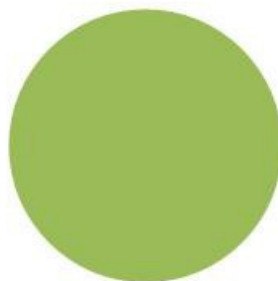
Overall Meridian score for this question: 100.00% (based on 50 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

8. Audiology staff were friendly and helpful

Overall Meridian score for this question: 100.00% (based on 48 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

9. Audiology staff were caring and listened to my concerns?

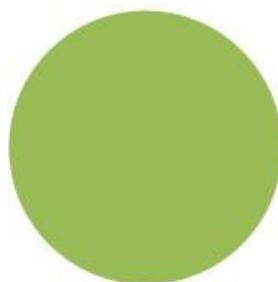
Overall Meridian score for this question: 100.00% (based on 49 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

10. Did the audiology staff introduce themselves?

Overall Meridian score for this question: 100.00% (based on 47 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

11. Did you receive adequate information within your appointment letter?

Overall Meridian score for this question: 97.83% (based on 46 responses)



Distribution of results  
97.83% Yes  
2.17% No  
0% Don't Know/ Ca...

12. The department was easy to get in touch with?

Overall Meridian score for this question: 100.00% (based on 48 responses)



Distribution of results  
93.75% Yes  
0% No  
6.25% Don't Know/ Ca...

13. I was satisfied with the length of time I waited for my appointment?

Overall Meridian score for this question: 100.00% (based on 48 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

14. The appointment was convenient for me to get to?

Overall Meridian score for this question: 97.92% (based on 48 responses)



Distribution of results  
97.92% Yes  
2.08% No  
0% Don't Know/ Ca...

15. I was satisfied with the length of time I waited on the day of the appointment?

Overall Meridian score for this question: 100.00% (based on 47 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

16. Reception staff were friendly and helpful?

Overall Meridian score for this question: 100.00% (based on 48 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

17. The waiting area was comfortable, clean and tidy?

Overall Meridian score for this question: 100.00% (based on 47 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

18. The appointment room was comfortable, clean and tidy?

Overall Meridian score for this question: 100.00% (based on 47 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

19. Overall I was pleased with the service I received?

Overall Meridian score for this question: 100.00% (based on 48 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

[Question Analysis user guide](#)