

Yellow Suite

## Question Analysis

View the breakdown of responses received, the question text and overall score.

[More information](#)

Please use the filters below to change the reporting criteria for Question Analysis

Start Date: 20 Mar 2018  
 End Date: 21 Jun 2018  
 Ward: Yellow Suite  
 Display Black and White: No  
 Exclude NA: No  
 Enable Chart Type: Pie  
 Display Order: Question Order  
 Result Type: Percentage

Combined result from all questionnaires submitted between 20/03/2018 and 21/06/2018

**98.88%**

Number of questionnaires submitted between 20/03/2018 and 21/06/2018

**36**

### Results - Yellow Suite

**1. You are happy to recommend our service to friends and family if they need similar care or treatment?**

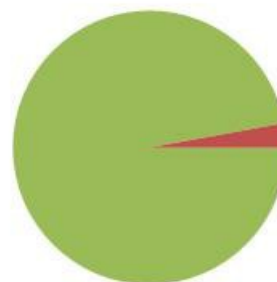
Overall Meridian score for this question: 93.06% (based on 36 responses)



Distribution of results  
 72.22% Extremely Likely  
 27.78% Likely  
 0% Neither likely n...  
 0% Unlikely  
 0% Extremely unli...  
 0% Don't know

**2. My specific problems and needs were addressed?**

Overall Meridian score for this question: 97.14% (based on 35 responses)



Distribution of results  
 97.14% Yes  
 2.86% No  
 0% Don't Know/ Ca...

**3. I had opportunities to ask questions throughout my appointment?**

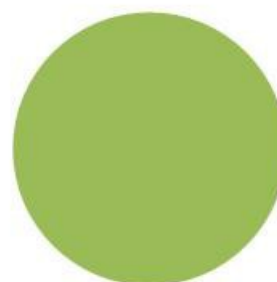
Overall Meridian score for this question: 100.00% (based on 36 responses)



Distribution of results  
 100% Yes  
 0% No  
 0% Don't Know/ Can...

**4. Any questions I had were answered clearly?**

Overall Meridian score for this question: 100.00% (based on 36 responses)



Distribution of results  
 100% Yes  
 0% No  
 0% Don't Know/ Can...

**5. The Audiologist explained everything to me in a way that I could understand?**

Overall Meridian score for this question: 100.00% (based on 36 responses)



Distribution of results  
 100% Yes  
 0% No  
 0% Don't Know/ Can...

**6. If any tests or procedures were carried out, were they explained to you?**

Overall Meridian score for this question: 100.00% (based on 35 responses)



Distribution of results  
 100% Yes  
 0% No  
 0% Don't Know/ Can...

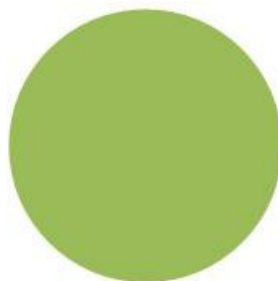
**7. Were you treated with Privacy, Dignity and Respect whilst attending the Audiology Department?**

Overall Meridian score for this question: 100.00% (based on 35 responses)



Distribution of results  
 97.14% Yes  
 0% No  
 2.86% Don't Know/ Ca...

**8. Audiology staff were friendly and helpful**  
 Overall Meridian score for this question: 100.00% (based on 35 responses)



Distribution of results  
 100% Yes  
 0% No  
 0% Don't Know/ Can...

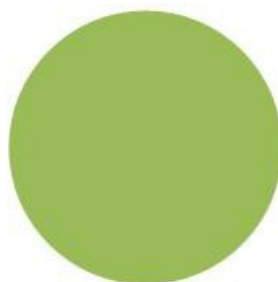
**9. Audiology staff were caring and listened to my concerns?**

Overall Meridian score for this question: 100.00% (based on 34 responses)



Distribution of results  
 100% Yes  
 0% No  
 0% Don't Know/ Can...

**10. Did the audiology staff introduce themselves?**  
 Overall Meridian score for this question: 100.00% (based on 34 responses)



Distribution of results  
 100% Yes  
 0% No  
 0% Don't Know/ Can...

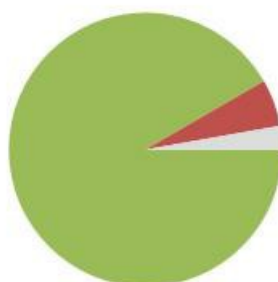
**11. Did you receive adequate information within your appointment letter?**

Overall Meridian score for this question: 100.00% (based on 33 responses)



Distribution of results  
 96.97% Yes  
 0% No  
 3.03% Don't Know/ Ca...

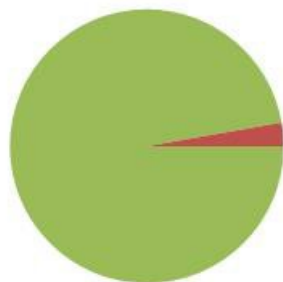
**12. The department was easy to get in touch with?**  
 Overall Meridian score for this question: 94.29% (based on 36 responses)



Distribution of results  
 91.67% Yes  
 5.56% No  
 2.78% Don't Know/ Ca...

13. I was satisfied with the length of time I waited for my appointment?

Overall Meridian score for this question: 97.22% (based on 36 responses)



Distribution of results

97.22% Yes  
2.78% No  
0% Don't Know/ Can...

14. The appointment was convenient for me to get to?

Overall Meridian score for this question: 100.00% (based on 36 responses)



Distribution of results

100% Yes  
0% No  
0% Don't Know/ Can...

15. I was satisfied with the length of time I waited on the day of the appointment?

Overall Meridian score for this question: 100.00% (based on 35 responses)



Distribution of results

100% Yes  
0% No  
0% Don't Know/ Can...

16. Reception staff were friendly and helpful?

Overall Meridian score for this question: 97.22% (based on 36 responses)

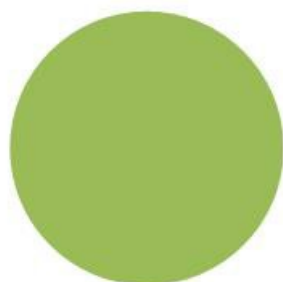


Distribution of results

97.22% Yes  
2.78% No  
0% Don't Know/ Can...

17. The waiting area was comfortable, clean and tidy?

Overall Meridian score for this question: 100.00% (based on 36 responses)



Distribution of results

100% Yes  
0% No  
0% Don't Know/ Can...

18. The appointment room was comfortable, clean and tidy?

Overall Meridian score for this question: 100.00% (based on 36 responses)

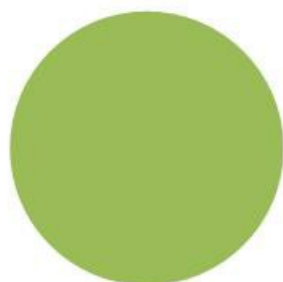


Distribution of results

100% Yes  
0% No  
0% Don't Know/ Can...

19. Overall I was pleased with the service I received?

Overall Meridian score for this question: 100.00% (based on 35 responses)



Distribution of results

100% Yes  
0% No  
0% Don't Know/ Can...

[Question Analysis user guide](#)