

Audiology

**Question Analysis**

View the breakdown of responses received, the question text and overall score.

[More information](#)

Please use the filters below to change the reporting criteria for Question Analysis

Start Date: 01 Feb 2020  
 End Date: 29 Feb 2020  
 Ward: Audiology  
 Display Black and White: No  
 Exclude NA: No  
 Enable Chart Type: Pie  
 Display Order: Question Order  
 Result Type: Percentage

Combined result from all questionnaires submitted between 01/02/2020 and 29/02/2020

**98.98%**

Number of questionnaires submitted between 01/02/2020 and 29/02/2020

**22**

**Results - Audiology**

**1. You are happy to recommend our service to friends and family if they need similar care or treatment?**

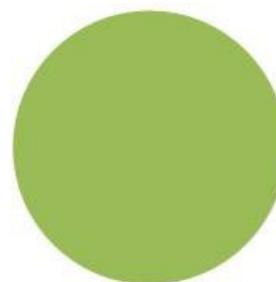
Overall Meridian score for this question: 95.45% (based on 22 responses)



Distribution of results  
 81.82% Extremely Likely  
 18.18% Likely  
 0% Neither likely n...  
 0% Unlikely  
 0% Extremely unli...  
 0% Don't know

**2. My specific problems and needs were addressed?**

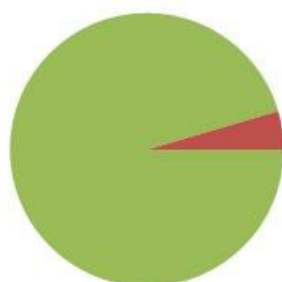
Overall Meridian score for this question: 100.00% (based on 22 responses)



Distribution of results  
 100% Yes  
 0% No  
 0% Don't Know/ Can...

**3. I had opportunities to ask questions throughout my appointment?**

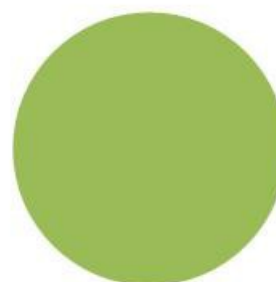
Overall Meridian score for this question: 95.45% (based on 22 responses)



Distribution of results  
 95.45% Yes  
 4.55% No  
 0% Don't Know/ Ca...

**4. Any questions I had were answered clearly?**

Overall Meridian score for this question: 100.00% (based on 22 responses)



Distribution of results  
 100% Yes  
 0% No  
 0% Don't Know/ Can...

**5. The Audiologist explained everything to me in a way that I could understand?**

Overall Meridian score for this question: 100.00% (based on 22 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

**6. If any tests or procedures were carried out, were they explained to you?**

Overall Meridian score for this question: 100.00% (based on 21 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

**7. Were you treated with Privacy, Dignity and Respect whilst attending the Audiology Department?**

Overall Meridian score for this question: 100.00% (based on 21 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

**8. Audiology staff were friendly and helpful**

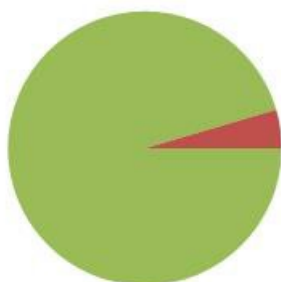
Overall Meridian score for this question: 100.00% (based on 22 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

**9. Audiology staff were caring and listened to my concerns?**

Overall Meridian score for this question: 95.45% (based on 22 responses)



Distribution of results  
95.45% Yes  
4.55% No  
0% Don't Know/ Ca...

**10. Did the audiology staff introduce themselves?**

Overall Meridian score for this question: 100.00% (based on 18 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

**11. Did you receive adequate information within your appointment letter?**

Overall Meridian score for this question: 100.00% (based on 20 responses)



Distribution of results  
95% Yes  
0% No  
5% Don't Know/ Can't...

**12. The department was easy to get in touch with?**

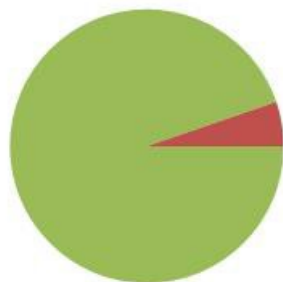
Overall Meridian score for this question: 100.00% (based on 19 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

13. I was satisfied with the length of time I waited for my appointment?

Overall Meridian score for this question: 94.74% (based on 19 responses)



Distribution of results

94.74% Yes  
5.26% No  
0% Don't Know/ Can...

14. The appointment was convenient for me to get to?

Overall Meridian score for this question: 100.00% (based on 20 responses)



Distribution of results

100% Yes  
0% No  
0% Don't Know/ Can...

15. I was satisfied with the length of time I waited on the day of the appointment?

Overall Meridian score for this question: 100.00% (based on 20 responses)



Distribution of results

100% Yes  
0% No  
0% Don't Know/ Can...

16. Reception staff were friendly and helpful?

Overall Meridian score for this question: 100.00% (based on 20 responses)

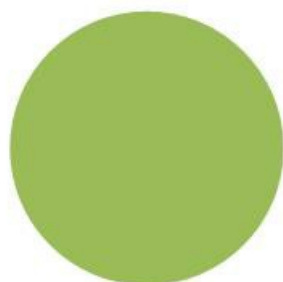


Distribution of results

100% Yes  
0% No  
0% Don't Know/ Can...

17. The waiting area was comfortable, clean and tidy?

Overall Meridian score for this question: 100.00% (based on 20 responses)



Distribution of results

100% Yes  
0% No  
0% Don't Know/ Can...

18. The appointment room was comfortable, clean and tidy?

Overall Meridian score for this question: 100.00% (based on 20 responses)

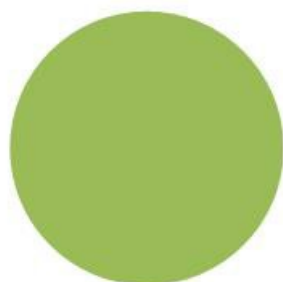


Distribution of results

100% Yes  
0% No  
0% Don't Know/ Can...

19. Overall I was pleased with the service I received?

Overall Meridian score for this question: 100.00% (based on 20 responses)



Distribution of results

100% Yes  
0% No  
0% Don't Know/ Can...

[Question Analysis user guide](#)