

## Question Analysis

View the breakdown of responses received, the question text and overall score.

[More information](#)

Please use the filters below to change the reporting criteria for Question Analysis

Start Date: 22 Sep 2017  
 End Date: 21 Dec 2017  
 Display Black and White: No  
 Exclude NA: No  
 Enable Chart Type: Pie  
 Display Order: Question Order  
 Result Type: Percentage

Combined result from all questionnaires submitted between 22/09/2017 and 21/12/2017

**99.09%**

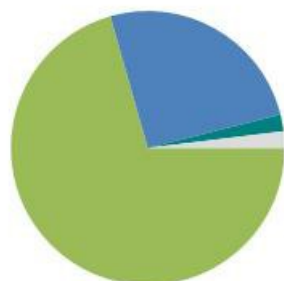
Number of questionnaires submitted between 22/09/2017 and 21/12/2017

**51**

## Results

**1. You are happy to recommend our service to friends and family if they need similar care or treatment?**

Overall Meridian score for this question: 92.50% (based on 51 responses)



Distribution of results  
 70.59% Extremely Likely  
 25.49% Likely  
 1.96% Neither likely n...  
 0% Unlikely  
 0% Extremely unli...  
 1.96% Don't know

**2. My specific problems and needs were addressed?**

Overall Meridian score for this question: 98.04% (based on 51 responses)



Distribution of results  
 98.04% Yes  
 1.96% No  
 0% Don't Know/ Ca...

**3. I had opportunities to ask questions throughout my appointment?**

Overall Meridian score for this question: 100.00% (based on 51 responses)



Distribution of results  
 100% Yes  
 0% No  
 0% Don't Know/ Can...

**4. Any questions I had were answered clearly?**

Overall Meridian score for this question: 98.04% (based on 51 responses)



Distribution of results  
 98.04% Yes  
 1.96% No  
 0% Don't Know/ Ca...

5. The Audiologist explained everything to me in a way that I could understand?

Overall Meridian score for this question: 100.00% (based on 51 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

6. If any tests or procedures were carried out, were they explained to you?

Overall Meridian score for this question: 100.00% (based on 51 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

7. Were you treated with Privacy, Dignity and Respect whilst attending the Audiology Department?

Overall Meridian score for this question: 100.00% (based on 51 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

8. Audiology staff were friendly and helpful

Overall Meridian score for this question: 100.00% (based on 51 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

9. Audiology staff were caring and listened to my concerns?

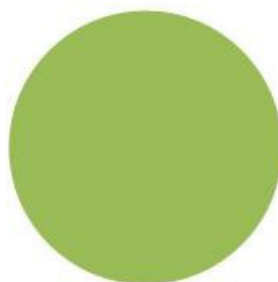
Overall Meridian score for this question: 100.00% (based on 51 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

10. Did the audiology staff introduce themselves?

Overall Meridian score for this question: 100.00% (based on 51 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

11. Did you receive adequate information within your appointment letter?

Overall Meridian score for this question: 100.00% (based on 51 responses)



Distribution of results  
100% Yes  
0% No  
0% Don't Know/ Can...

12. The department was easy to get in touch with?

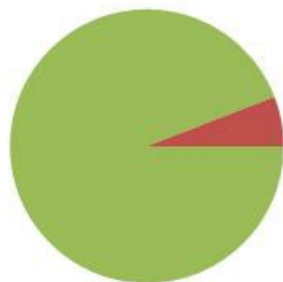
Overall Meridian score for this question: 100.00% (based on 51 responses)



Distribution of results  
94.12% Yes  
0% No  
5.88% Don't Know/ Ca...

13. I was satisfied with the length of time I waited for my appointment?

Overall Meridian score for this question: 94.12% (based on 51 responses)



Distribution of results

94.12% Yes  
5.88% No  
0% Don't Know/ Can...

14. The appointment was convenient for me to get to?

Overall Meridian score for this question: 100.00% (based on 51 responses)



Distribution of results

100% Yes  
0% No  
0% Don't Know/ Can...

15. I was satisfied with the length of time I waited on the day of the appointment?

Overall Meridian score for this question: 100.00% (based on 51 responses)



Distribution of results

100% Yes  
0% No  
0% Don't Know/ Can...

16. Reception staff were friendly and helpful?

Overall Meridian score for this question: 100.00% (based on 51 responses)

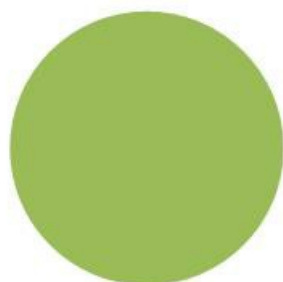


Distribution of results

100% Yes  
0% No  
0% Don't Know/ Can...

17. The waiting area was comfortable, clean and tidy?

Overall Meridian score for this question: 100.00% (based on 51 responses)



Distribution of results

100% Yes  
0% No  
0% Don't Know/ Can...

18. The appointment room was comfortable, clean and tidy?

Overall Meridian score for this question: 100.00% (based on 51 responses)

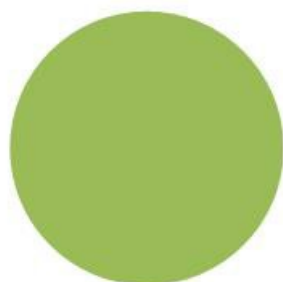


Distribution of results

100% Yes  
0% No  
0% Don't Know/ Can...

19. Overall I was pleased with the service I received?

Overall Meridian score for this question: 100.00% (based on 50 responses)



Distribution of results

100% Yes  
0% No  
0% Don't Know/ Can...

[Question Analysis user guide](#)